

RETURN POLICY

*All sales on **SALE/CLEARANCE** items are **FINAL**. Gift Certificates are not returnable.
*You are responsible for the shipping and handling of the returned item. Original and return shipping fees are non-refundable. Send your package back to us via the most economical shipping method of your choice. Please note your tracking number from your label.

Return Policy for Clothing & Jewelry items:

*All unworn/unaltered merchandise can gladly be exchanged or returned for an online credit within 21 days from DATE of purchase.
*You may not return or exchange: SALE/CLEARANCE items, JEWELRY, and lingerie.
*All merchandise must be returned unworn, unwashed, and with original tags attached. If you return items that have been tried on and they have make up on them, you WILL NOT be given an online credit and the items will be sent back to you.

Returns Policy for Personalized and Monogrammed Gifts:

*All personalized and monogrammed products from Swagger are final sale due to the personalized nature of monogrammed gifts.

Return Policy for all other items:

*We will gladly return all other items not listed above for store credit within 30 days from DATE of purchase.

Online Credit:

*Merchandise may be returned for online credit ONLY.
*An online code will be emailed to the email address provided.

If the order is returned past the time limit stated above or does not fit the return guidelines, the items will be sent back to you and a standard shipping charge will be applied to your card.

To make your return:

*In order to make a return, please refer to our Return Policy above to make sure your return meets the criteria stated.
*Next, complete this Return Form and include it in the box with the items you are returning.
*Once your package is received please allow 10 business days for return processing. You will be emailed a notification once your return is received.

Trouble with your order?

*If you believe you have received DEFECTIVE merchandise or were shipped incorrect merchandise, you must contact us within 3 days of receipt. NO EXCEPTIONS. Please email us: info@swaggergifts.com

Exchanges:

We do not have the ability to do exchanges. We recommend placing a new order for any items you want and sending back any return items to be processed for an online credit.

Complete this form and be sure to include it with your return.

Name

Order Number

Email Address

Daytime Phone Number

List items you wish to return:

| Product Name | QTY | Return Code | Size | Price | Color |
|--------------|-----|-------------|------|-------|-------|
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Return Codes:

- 1 – Defective 4 -Changed Mind 7 -Poor Fit
- 2 -Wrong Size 5 -Too Large 8 -Other
- 3- Wrong item Shipped 6 -Too Small

Where do I send my return?

Swagger
ATTN: Returns
2425 Kildaire Farm Rd
Ste. 503
Cary, NC 27518
(919) 858-5884

*****YOU MAY NOT RETURN: Sale/Clearance items, jewelry, lingerie or gift certificates.**

Office Use Only

D:

RR:

POS:

RI:

OC:

Notes: